

# Class Calendar Release Notes

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## New Functionality ...

### ***Checkout / Discretionary Discount***

*School administrators and sales staff can now mark down the value of individual orders.*

When you are acting on behalf of a customer and reach the checkout form, you can now enter a "discretionary discount" value. This can be any money value, up to and including the order total.

When you enter a discretionary discount, you must click on "recalculate total" for the discount to be included in the order. If you navigate away from the checkout form and later return to it, the discretionary discount value will be retained. The discretionary discount value can be reset by entering 0, or by clicking on "End acting for customer".

### ***Sales Staff***

*Sales staff represent a new type of user, with fewer privileges than a school administrator.*

Sales staff accounts are intended for users who can sell vouchers and make bookings on behalf of customers, but who cannot alter the school database, or view accounting information. School administrators can create and amend sales staff accounts for their own school.

To create a sales staff account, go to School details > Staff, and click on update. In this view, you can examine existing sales staff accounts, and create new ones. When you create a new staff account, you can specify whether the sales person can set discretionary discounts and / or accept methods of payment other than online card transactions.

Staff users are treated as "handlers" of orders, just like school administrators. You can view a summary of the transactions handled by a specific staff user by going to the Account > Order activity view, and selecting the appropriate handler.

If you want to remove a staff account, you should click on "remove authentication" in the staff list view. This will prevent the staff user from logging on to the system, but will retain information about the staff user - that information is useful when viewing past orders.

## ***Navigation / School Perspective <-> Customer Perspective***

*When you switch between perspectives, the system now remembers which view you were using.*

The "Public perspective", "Customer perspective" and "School perspective" buttons (top right on the screen) allow school administrators and sales staff to switch between the different perspectives on the Class Calendar system.

In previous versions, switching between perspectives always resulted in the same view being displayed ("Start" for public and customer, "Diary" for school administrator). In this version, switching perspectives brings you back to whatever view you were using.

## **Bug Fixes ...**

### ***Rebooking fee***

In previous versions, it was possible to leave the rebooking fee field blank (in School details > Customer management). This could make it impossible to process certain types of order. Blank rebooking fee fields are now automatically set to 0.00.

### ***SecureTrading Connectivity***

In previous versions, the Class Calendar server used a third-party service to validate some aspects of the data transformation used for connectivity with the SecureTrading payment service provider.

This left Class Calendar vulnerable to the third-party server availability, and this server recently went off line for a significant period. The latest version of the Class Calendar software is independent of a third-party server for this activity.